



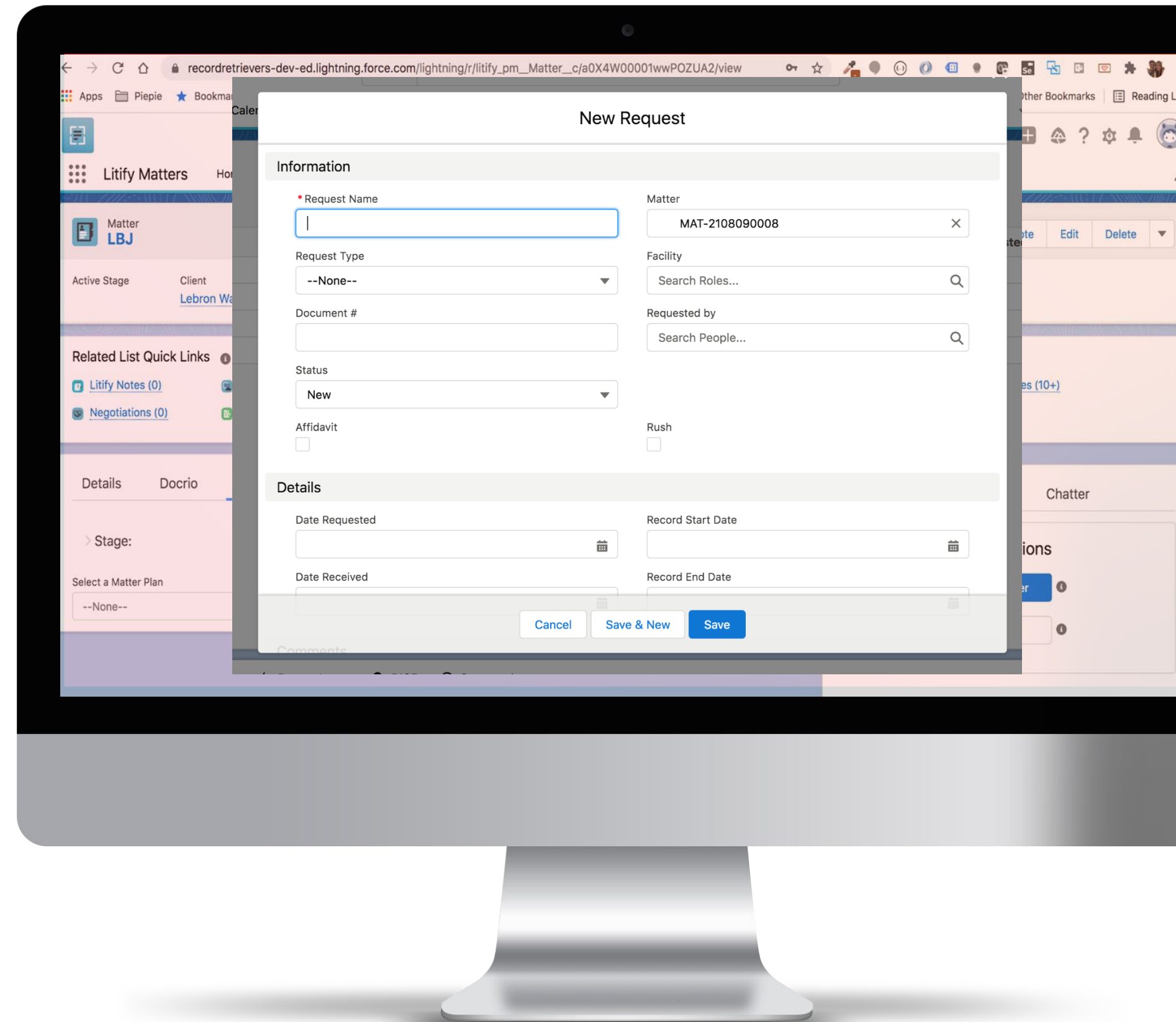
RECORD RETRIEVAL MADE SIMPLE



100% INTEGRATED
Never leave  LITIFY

request records directly from LITIFY

Our full integration with Litify **automatically pulls in your record requests** into Records on Time for processing **along with the related HIPAA form**



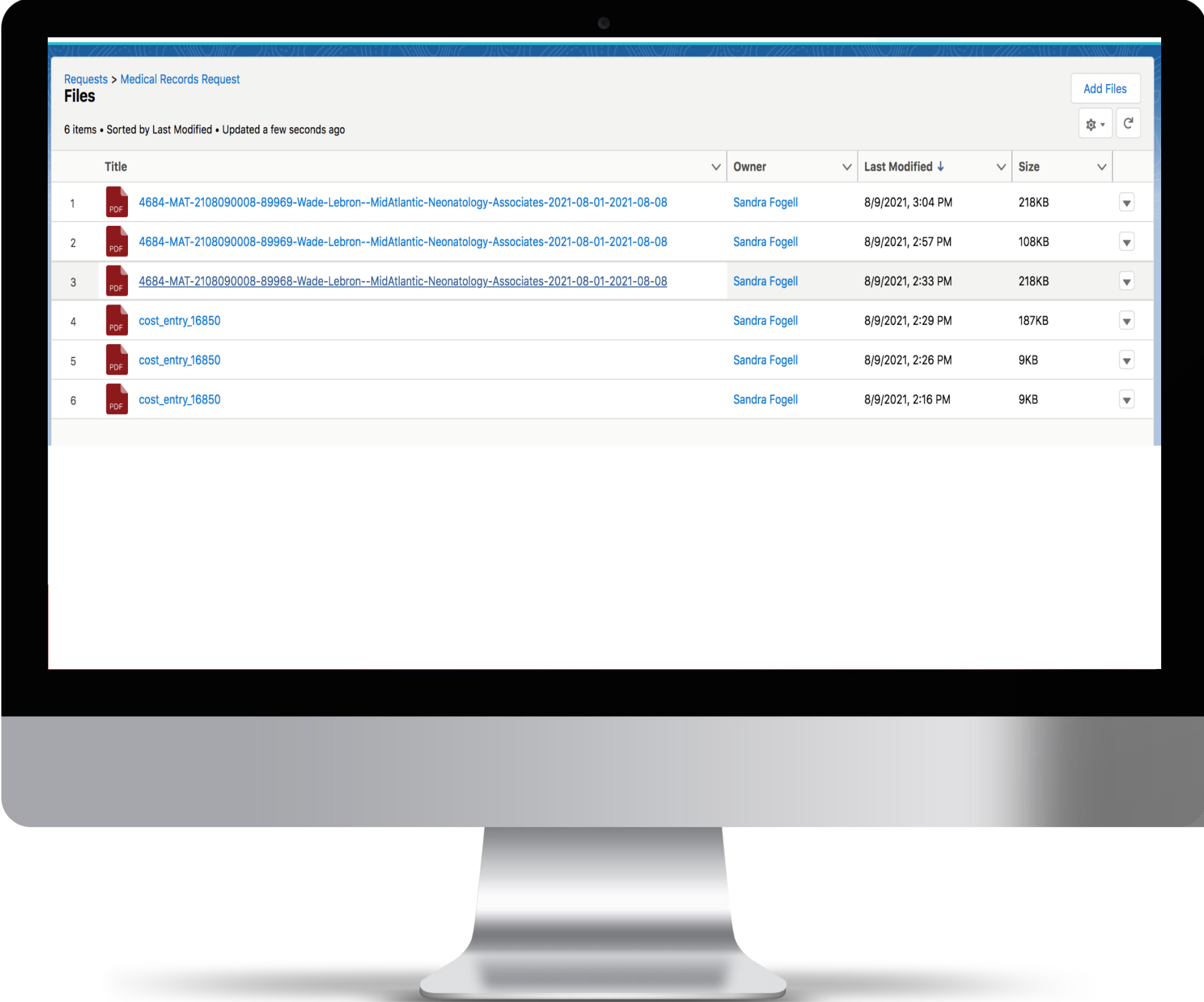
receive records

directly back into files



The automation continues when your records are ready.

Records on Time delivers your records and medical bills, OCR ready, as well as your invoices--all directly back into your files, labeled by case number, client name, provider, dates of service.

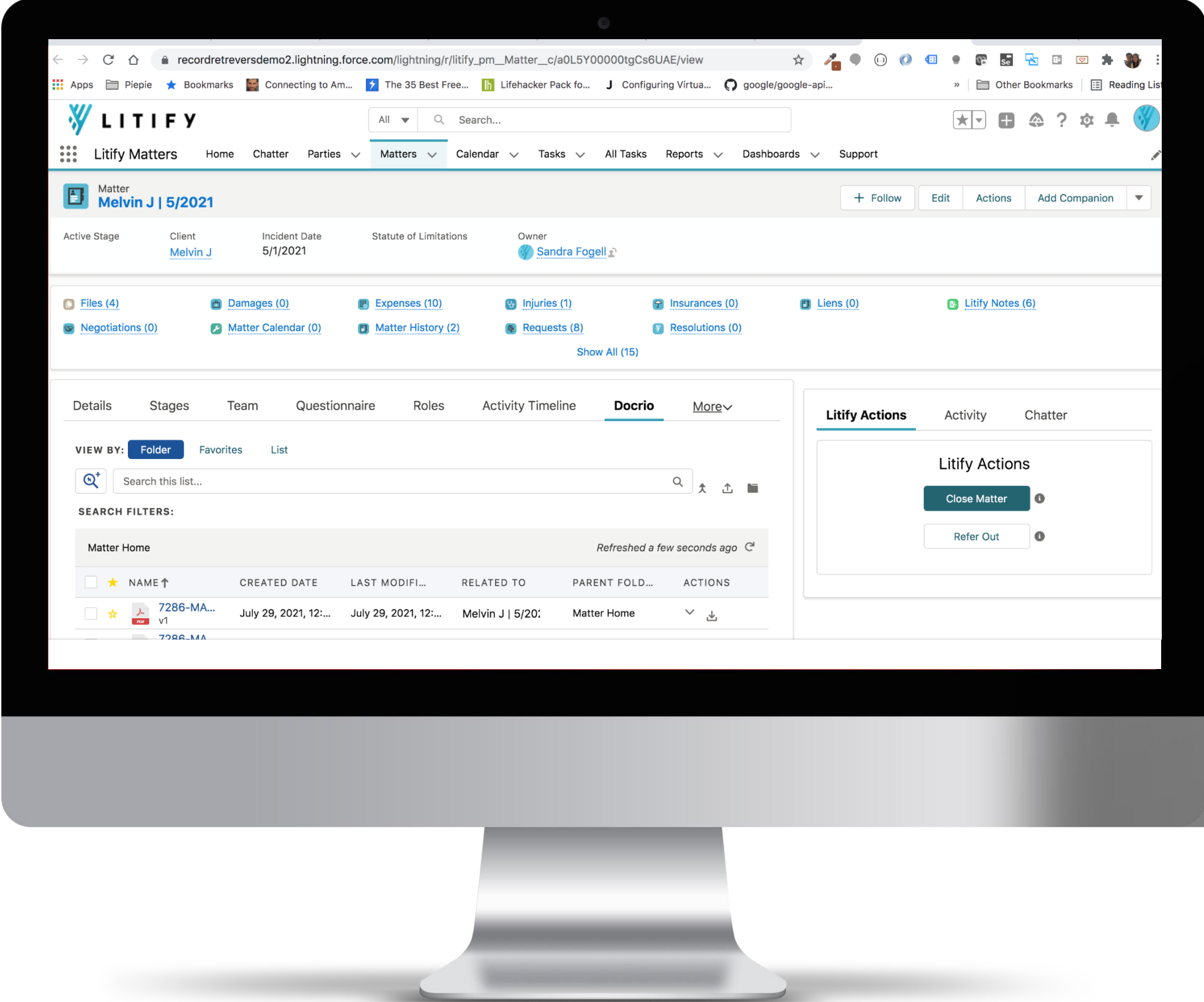


receive records

directly back into docrio



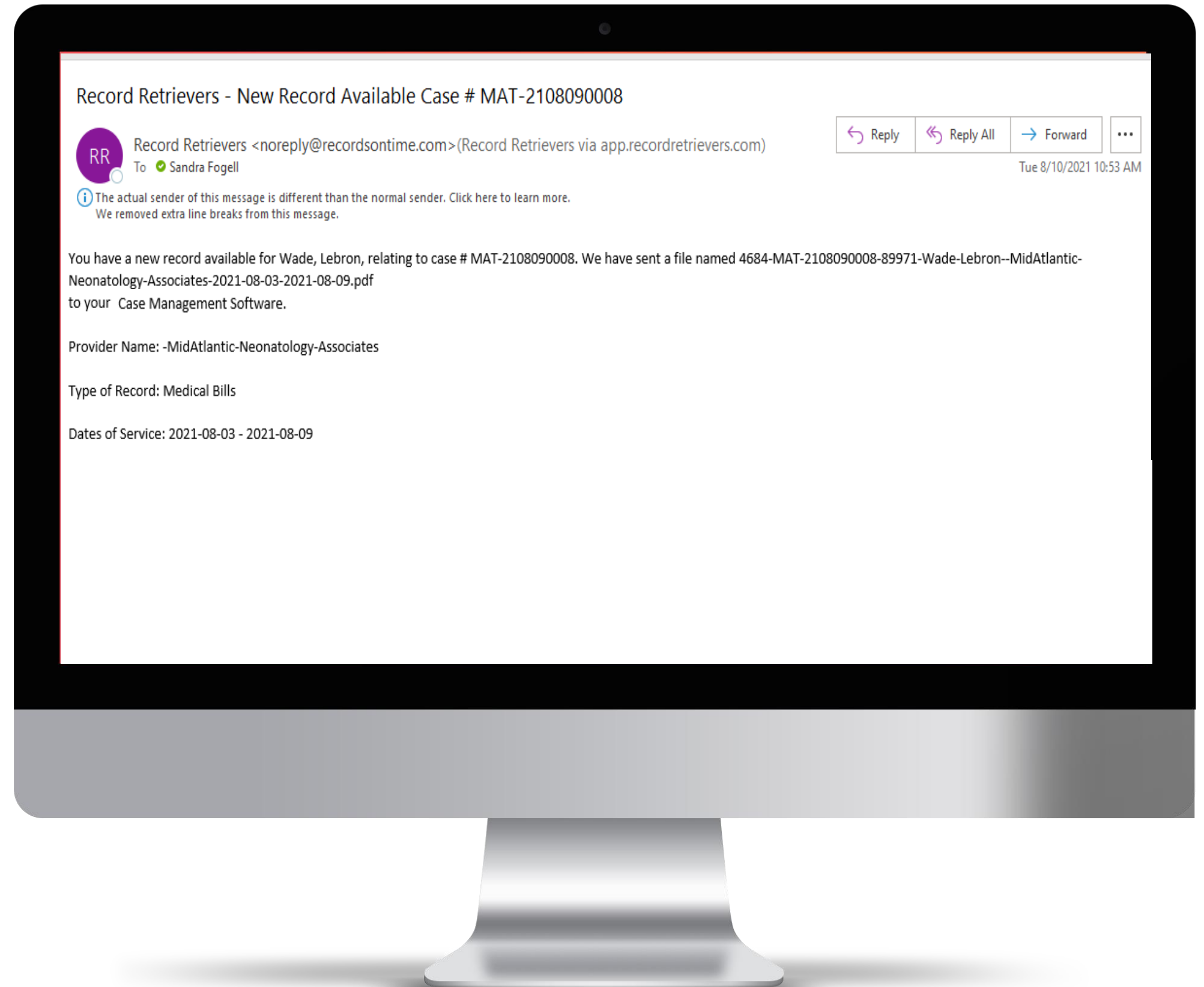
If you are using Docrio for your document storage, Records on Time delivers your records and medical bills, OCR ready, as well as your invoices– directly to the docrio tab, labeled by case number, client name, provider, dates of service.



receive notification

Your case managers are also notified via email that we've delivered a document into your CMS.

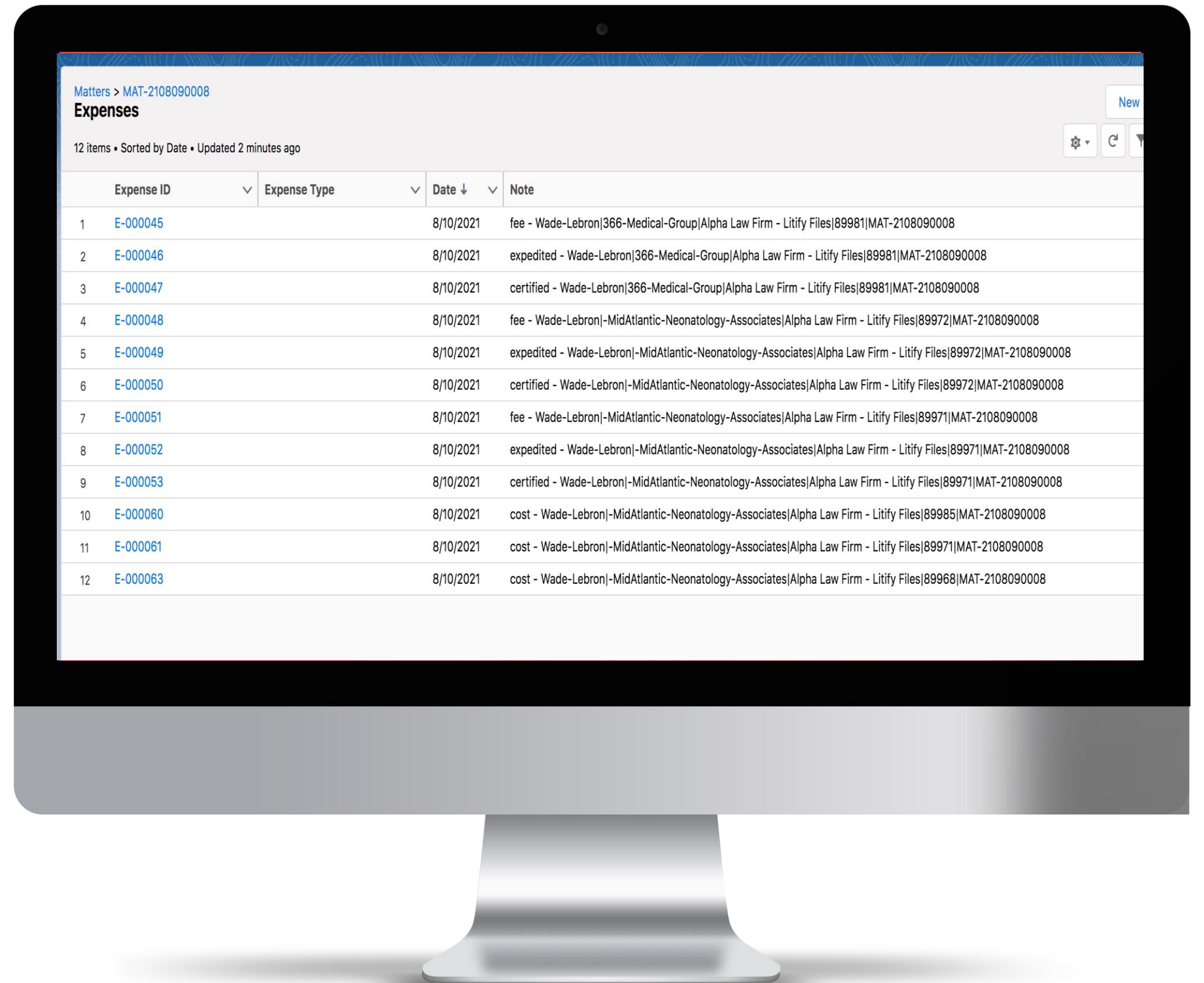
The notification is a friendly reminder only.



costs & expenses

directly back into  **LITIFY**

The automation continues by delivering all of the associated costs and expenses directly into your Expenses tab.





Customer Service Rep

single-point of contact

Your case manager will be assigned a Customer Service Representative who will be their single point of contact available by phone or our proprietary ticket system delivered directly into their email.

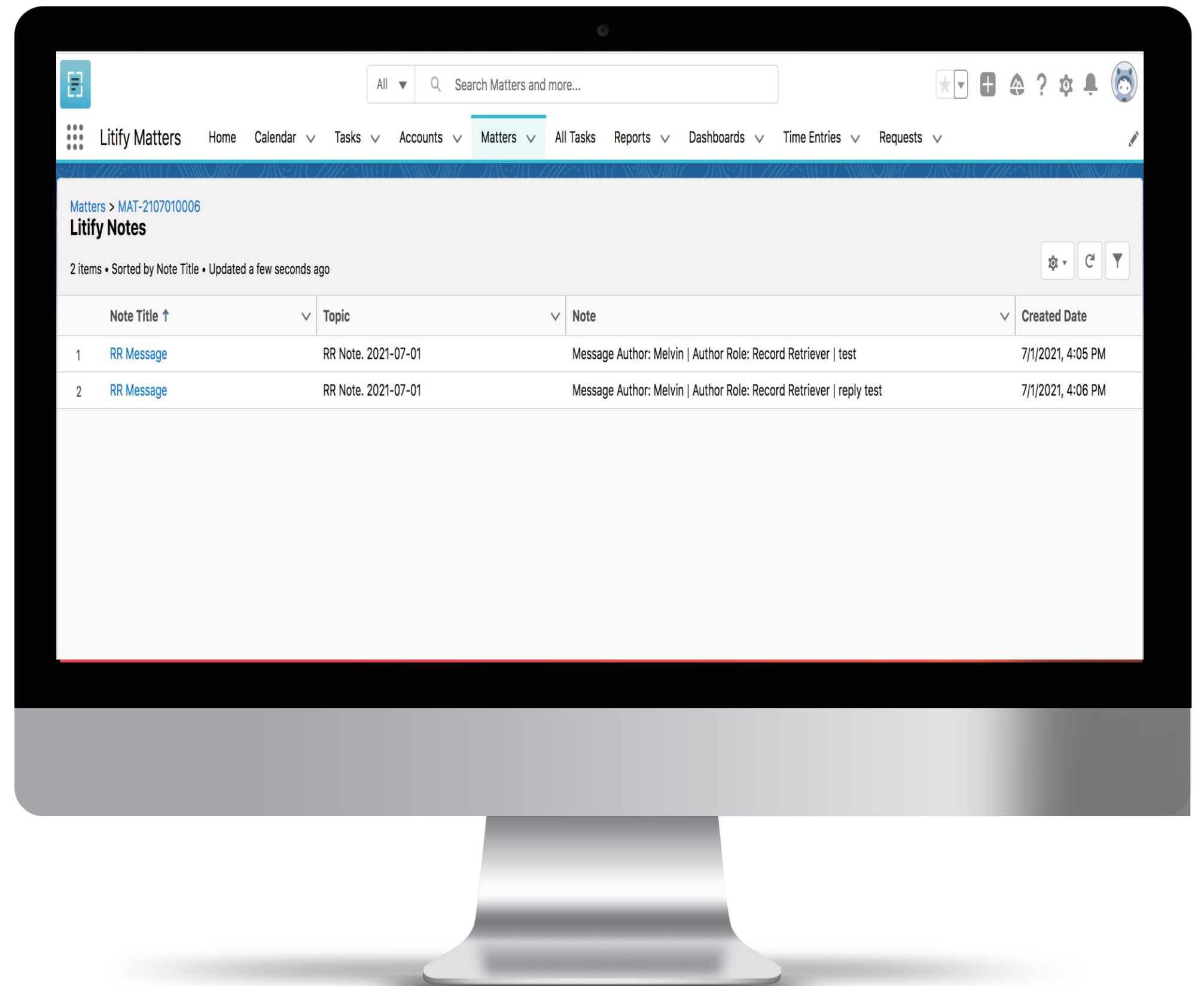
Responsible for:

- your overall success and satisfaction with our handling of your request
- handling cost cap approvals, provider questions, expediting your requests & execution of additional forms
- ensuring all questions are resolved quickly

ticket system

Our ticket system allows for you to communicate with your CSR to address any questions regarding your request.

Law firm Case Managers reply directly to the email ticket and Records on Time will push all the ticket notes directly back into your case management system!



saves time AND money



Remember:

1. If you are doing record retrieval in-house, you are paying your paralegals to handle an administrative task that could be passed on to your clients. This would allow you to have the paralegals focus on medical management and settling cases while saving tremendous money on record retrieval.
2. If you are using a record retrieval service that is not 100% integrated with Litify, you are wasting the paralegal's time costing you time and money.





Benefits

- Never leave your Litify CMS
- All records, bills and invoices delivered directly back
- All documents delivered OCR
- All notes, costs, expenses, and statuses delivered directly back for record keeping
- Dedicated point of contact for customer support if you need it



- Save time
- Save money
- Never leave your case management system

Get started today